

**Equifax has reported a data breach potentially exposing non-public consumer information. At HVB, we believe that awareness is critical in helping protect against fraud and identity theft.**



At Huntingdon Valley Bank, the security of your personal and financial information is very important to us. In addition to taking all possible steps to protect your information, we strive to empower our Customers with as much knowledge as possible to help you protect your information as well.

As you may be aware, on September 7, 2017, Equifax, one of the major U.S. consumer credit reporting agencies, disclosed that a cybersecurity incident had occurred, potentially impacting 143 million U.S. consumers. It is believed that sensitive information such as name, Social Security number, date of birth, address and driver's license numbers may have been exposed. It is also believed that credit card numbers for about 209,000 individuals and credit dispute documentation containing personally identifying information for about 182,000 people were exposed.

The Equifax breach did NOT involve Huntingdon Valley Bank, however we believe it is important to inform our Customers of the potential issue & provide helpful information to assist in your efforts to protect your information.

Equifax has created an online service center to answer questions regarding their breach, which includes tools to see if your information may have been part of the breach. You may access the online portal by visiting [www.equifax.com](http://www.equifax.com). Be sure to select the link pertaining to "Equifax Cybersecurity Incident" for additional information and resources, including how to determine if your information may have potentially been part of the compromise.

As a result of the incident, we have received questions regarding how the Bank handles Customer account information. Please be assured that this breach was not caused by any action on the part of Huntingdon Valley Bank and Equifax has accepted full accountability. **Huntingdon Valley Bank does not share your account or debit card number with any third party and all accounts are subject to fraud monitoring on a daily basis.** Your money cannot leave the Bank without your authorization. No electronic transfer of your funds can occur without your express written consent and our online banking and bill pay service is password protected. We will never share your online banking credentials with anyone.

In light of this breach, Huntingdon Valley Bank encourages the following best practices for all of our Customers:

- Visit [www.annualcreditreport.com](http://www.annualcreditreport.com) to obtain a free copy of your credit report.
- If you believe you have been impacted by this breach, consider contacting Equifax, Transunion, or Experian to place a freeze on your credit profile.
- Monitor your bank statements and credit card statements and report any unauthorized charges immediately.
- Enroll your Huntingdon Valley Bank debit card in CardValet®. This is a free app that allows you to place specific controls on your debit card; including how and where your debit card may be used.

Your confidence in HVB is important to us and we thank you for being a valued HVB Customer. We truly appreciate the opportunity to serve you. Should you have any questions or concerns, please do not hesitate to contact one of our associates at (215) 947-1300.

Sincerely,

A handwritten signature in black ink, appearing to read 'CJ', is written over a white background.

Chris Jacobsen  
EVP/Chief Operating Officer  
Huntingdon Valley Bank

[myhvb.com](http://myhvb.com)

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