

Wawa has reported a data breach potentially exposing payment card information. At HVB, we believe that awareness is critical in helping protect against fraud and identity theft.



At Huntingdon Valley Bank, the security of your personal and financial information is very important to us. In addition to taking all possible steps to protect your information, we strive to empower our Customers with as much knowledge as possible to help you protect your information as well.

As you may be aware, on December 19, 2019, Wawa announced on their website that they had discovered malware on their payment processing servers. The malware was discovered on December 10, 2019 by their Information Security team. It is believed that the data breach involved payment card information, including credit and debit card numbers, expiration dates, and cardholder names. All Wawa payment terminals, both in-store and at gas pumps, were potentially affected. The affected time period for this data breach is from March 4, 2019 to December 12, 2019. Debit card PIN numbers and credit card CVV2 numbers are not believed to have been captured by the malware.

Wawa has created an online service center to answer questions regarding their breach, and provide resources if you are affected. You may access this website by visiting www.wawa.com/alerts/data-security.

As a result of the incident, we have received questions regarding how the Bank handles Customer account information. Please be assured that this breach was not caused by any action on the part of Huntingdon Valley Bank and Wawa has accepted full accountability. **Huntingdon Valley Bank does not share your account or debit card number with any third party and all accounts are subject to fraud monitoring on a daily basis.**

In light of this breach, Huntingdon Valley Bank encourages the following best practices for all of our Customers:

- **Enroll your Huntingdon Valley Bank debit card in CardValet®.** This is a free app that allows you to place specific controls on your debit card; including how and where your debit card may be used. This app also enables you to receive real-time alerts for card usage, enabling cardholders to manage, track, and detect unauthorized activity. You can also access CardValet® directly through your HVB Mobile Banking app.
- Monitor your bank statements and credit card statements and report any unauthorized charges immediately.
- Visit www.annualcreditreport.com to obtain a free copy of your credit report.
- If you believe you have been impacted by this breach, consider contacting Equifax, Transunion, or Experian to place a freeze on your credit profile.

Your confidence in HVB is important to us and we thank you for being a valued HVB Customer. We truly appreciate the opportunity to serve you. Should you have any questions or concerns, please do not hesitate to contact one of our associates at (215) 947-1300.

Sincerely,

Chris Jacobsen
EVP/Chief Operating Officer
Huntingdon Valley Bank